

# National Diploma in Warehouse Management

NQF Level 6

This Diploma in Warehouse Management is designed to equip prospective candidates with the necessary knowledge and understanding of the main theories, concepts, processes, and techniques relating to warehouse operational areas such as warehouse processes; inventory control; warehouse systems; health, safety and security; team management; and legal, regulatory, ethical, social and environmental issues.

## Target Group

This qualification is designed for the following prospective candidates:

- Individuals who would like to start their career in Warehouse Management
- Individuals aspiring to have a career advancement in field of Warehouse Management

## Programme Intended Learning Outcomes

At the end of this programme, learners will be able to:

- Demonstrate detailed knowledge and understanding of the concepts, principles, techniques, constraints and issues relating to various warehousing operations.
- Plan and organize familiar and some advanced level tasks in warehouse operations considering defined and undefined issues on health, safety, security, legal and environmental compliances.
- Use and organize information in dealing with defined and some undefined situations and problems in inventory, warehouse processes and systems.
- Use ICT basic skills to communicate effectively in a well-structured manner to convey warehouse information.

## Training Duration

1 Year

## Medium of Instruction

English/Arabic

## Course Outline

Unit No.	Unit Title	Teaching Hours	NQF Credit
1	The Warehouse Management Environment	36	12
2	Communication and Computing Technology in Warehouse Operations	36	13
3	Application Software with Keyboarding	36	12
4	Inventory Control	36	13
5	Warehouse Processes	63	14
6	Warehouse Management System	36	13
7	Health and Safety in Warehouse Operations	36	13
8	Legal Framework and Environmental Compliances in Warehouse Operations	36	12
9	ICT in Warehouse Operations	63	17
10	Team Development in Business	27	12

## Assessments

Varied types of assessments are given throughout the duration of the course including practical activities and written exams.

## Certification

A National Diploma Level 6 qualification will be awarded to the candidate who successfully fulfills all the requirements of the programme.

## Entry Requirements

Access and admission to the qualifications is open to all learners:

- With a Secondary Certificate or equivalent qualification
- Who passed the English placement test (including learners with physical disabilities)
- With relevant working experience within a business context

## Course Fee

BD 2489 (Includes VAT.)